



*Health and Happiness within...*

ANNUAL REPORT 2014-2015

*...is the heart of Meridian's integrative approach to healthcare.*

**DEAR FRIENDS OF MERIDIAN,**

Rather than look to "happiness" as a destination, we are taking a look within. If you are not happy, you are not healthy. Meridian Health Services recognizes that health and happiness are so important in one's life. As we see the shift in primary medicine to include behavioral health, Meridian continues to focus on what we have always known...happiness within will make for a stronger, healthier person and community.

Our integrative approach to medicine, bringing together physical, mental, and social well-being, is bringing a new face to healthcare.

Meridian continues to grow as we follow our mission of developing healthier communities through "whole-person" health. This year, we partnered with Riley Physicians at IU Health to open Meridian Health Pediatrics, the largest pediatric practice in East Central Indiana. Our integrated healthcare model is promising more time, attention, access, resources and success to patients for a broader approach to healing and happiness.

Meridian has an exciting future ahead of it, and we thank you for your support!

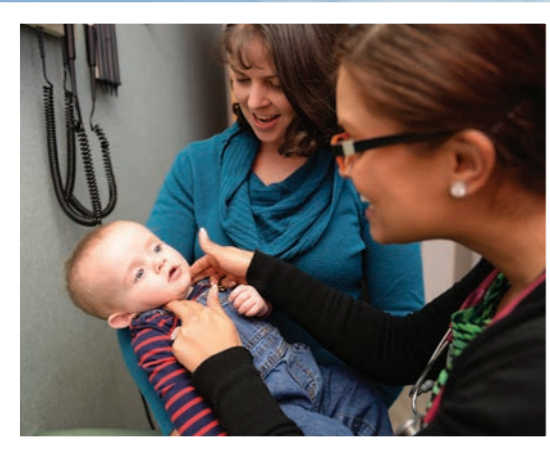
*Hank A. Milius*

**Hank A. Milius**  
President/CEO

*Al Rent*

**Al Rent**  
Board Chairman





Meridian Health Pediatrician, Dr. Bianca Maya and Nurse Practitioner, Amy Kinder-Orr



- Children's Medical Care
- Prime-Time Pediatrics
- Pediatric Rehab
- Child Psychiatry

In collaboration with  
Riley Physicians at IU Health

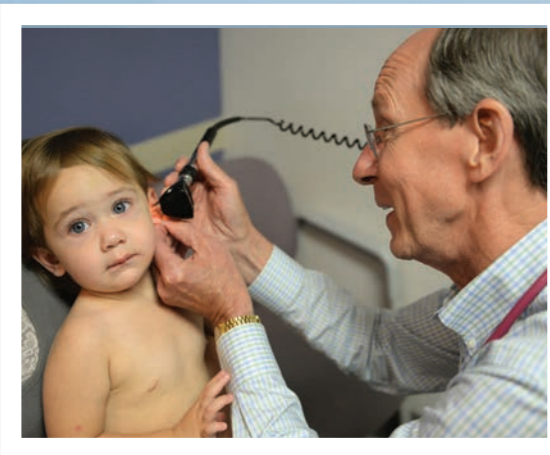


### INTRODUCING MERIDIAN HEALTH PEDIATRICS...

In 2014, Meridian's commitment to "whole-person" health integrated physical, mental and social health for young patients to create a medical home for children. Meridian Health Pediatrics is a collaboration between Riley Physicians at IU Health and Meridian Health Services. This partnership brings together some of the best trained and certified experts in the area.

In one place, children now have a destination for health and well-being that includes medical care, behavioral and human services, rehabilitation, and urgent care. Children facing special challenges and in need of physical, occupational and speech therapists can be seen by our Meridian Pediatric Rehab team.

Meridian Prime-Time Pediatrics offers the only pediatric urgent care clinic in the area and also offers integration with the child's primary care physician.



Meridian Health Pediatrician,  
Dr. Michael Burt



Meridian Pediatric Rehab offering mobility to those with disabilities



## NATIONAL ASSOCIATION OF DEVELOPMENTAL DISABILITIES ACCREDITATION

In 2015, Meridian's Connxxions program was surveyed by the National Association for the Dually Diagnosed (NADD) using 18 standards of best practices for persons with Intellectual Disabilities (ID) combined with mental health challenges. The program achieved the highest 3 year accreditation possible.

The Connxxions program is the first outpatient program in North America to achieve this accreditation. It is also one of only 4 programs that have been recognized and nationally accredited for serving people with a dual diagnosis. Meridian has Connxxions teams, comprised of over 120 employees, throughout the state offering treatment and crisis care for families and individuals.



## PATIENT CENTERED MEDICAL HOME

Meridian Health Services was also honored to have our MeridianMD - Muncie and Rushville locations recognized as Patient Centered Medical Homes (PCMH) by the National Committee for Quality Assurance, an accrediting organization that works to improve healthcare quality.

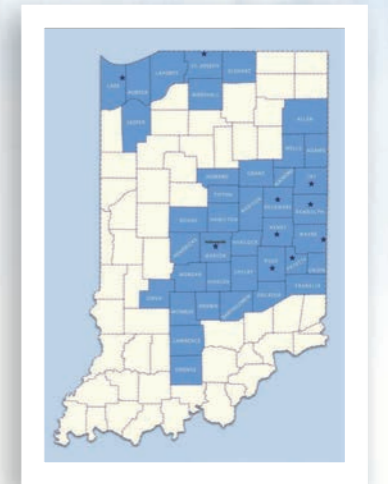
With a PCMH, patients receive evidence-based care with a clinical Meridian team. The team is familiar with health history, has access to the most current health information and will create a comprehensive treatment plan. This format provides patients a true "medical home" where treatments, medications, doctors and clinicians are coordinated seamlessly to address the full spectrum of health.



## NEW COMMUNITIES

As Meridian Health Services looks toward furthering our integrated healthcare system, we are growing our reach to help new communities.

We opened a new office in Connersville and now offer services in 39 Indiana counties. Meridian has a broad reach of providing help to patients through mobile staff in each community who provide care at home or in the school. Meridian has a total of 38 facilities with 20 clinics in 10 cities. We look forward to helping build a stronger, happier foundation of healthcare in these communities.



## NEW MEDICAL SERVICES

In addition to new locations, we are also expanding our medical services. This past year we have nearly doubled our medical providers. We added 19 new doctors and nurse practitioners in the areas of:

- Pediatrics
- Obstetrics & Gynecology
- Internal Medicine
- Family Practice
- Child/Adolescent Psychiatry
- Adult Psychiatry



## WALNUT COMMONS

On July 14th, 2015, Meridian, Daveri Development and the City of Muncie celebrated the ribbon cutting of Walnut Commons, a 44-unit permanent supportive housing complex built in hopes of offering a solution to homelessness in the Delaware County community.

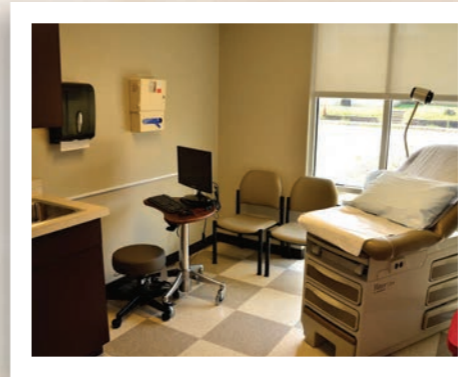
More than 300 community members and leaders attended the Open House, taking part in building tours, meeting residents, and welcoming it into downtown Muncie. The Walnut Commons housing project is a perfect example of Meridian's "whole-person" health concept offering care for physical, mental and social health. Meridian is a key resource to residents as we have offices located within the building for medical and behavioral care to help tenants become healthy and strong to live on their own.



## MeridianMD

Growing primary medical care within our organization has been integral. We opened two new MeridianMD offices in Richmond and Walnut Commons. Having primary medical care on-site, MeridianMD provides convenience and is vital to Walnut Commons residents becoming healthy and independent as well as being open to the surrounding community.

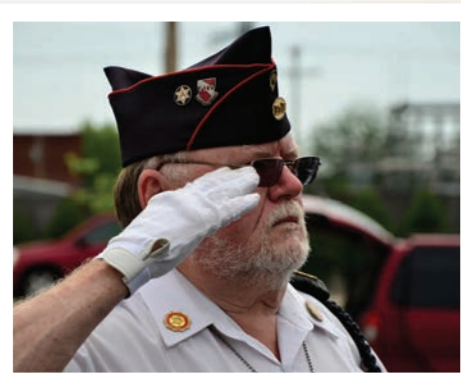
As patient's needs were growing in our Richmond offices, we knew medical care was a critical element in health and happiness. We expanded to a new location for new primary medical care services, as well as our children and family programs. Offering primary medical care integrated with behavioral health, MeridianMD provides the best possible outcome for patients.



MeridianMD at Walnut Commons



MeridianMD Richmond



**2014-2015  
BOARD OF DIRECTORS**



From left to right: Chris Bowles, Chris Fancher, David Gobble Terry Whitt Bailey, Wayne Shaffer, Hank Milius (President/CEO), Brian Ring, Mark Hardwick, Al Rent (Board Chairman), Mike Lunsford, Julie Newhouse, Vicki Tague, Steve Smith, Sue Ann Pflum, Erica Graham

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 Mike Lunsford  
 Steve Smith  
 Chris Fancher  
 Wil Davis  
 John Littler

**FINANCIAL REPORT**

[July 1, 2014 to June 30, 2015]

<b>REVENUE GENERATED FROM SERVING OVER 27,600 CLIENTS:</b>	<b>\$99,240,000</b>
Patient charges	\$82,330,000
Federal, state and local government	\$12,760,000
Investment earnings	\$80,000
Other sources	\$4,070,000

**WE DID NOT RECEIVE FULL PAYMENT FROM:**

Those unwilling or unable to pay	(\$15,720,000)
Other contractual agreements	(\$22,580,000)
<b>TOTAL FUNDS AVAILABLE</b>	<b>\$60,940,000</b>

**WE APPLIED OUR FUNDS TO:**

Pay 971 employees	\$37,470,000
Provide employee benefits	\$8,020,000
Purchase services and supplies	\$3,870,000
Facilities, operating costs and the provision for future services	\$11,540,000
Pay principle and interest on debt	\$40,000
<b>TOTAL FUNDS APPLIED</b>	<b>\$60,940,000</b>

Meridian served  
**27,600 PATIENTS**  
 in  
**39 COUNTIES**  
 providing  
**649,492**  
 outpatient visits in  
**38 FACILITIES**  
 with  
**20 CLINICS.**



Meridian provided care to  
**4,449 INDIVIDUALS**  
 who were unable to pay for  
 services which totaled  
**\$5 MILLION**  
 in charity care and over  
**\$38.5 MILLION**  
 in community benefit.



Meridian has partnered with  
**270 SCHOOLS**  
 to bring services to students.  
**OVER 13,527 CHILDREN**  
 received services from Meridian.  
**\$99.2 MILLION**  
 in revenue was generated  
 during fiscal year 2014-15.  
**OVER \$45.5 MILLION**  
 was dedicated to our  
**971**  
 employees' salaries & benefits.



## LOCATIONS

### Meridian Health Services

**Muncie - Main Office**

240 N. Tillotson Avenue  
Muncie, IN 47304  
Phone: 765.288.1928

**Muncie - Annex**

130 N. Tillotson Avenue  
Muncie, IN 47304  
Phone: 765.254.5356

**Richmond - Children**

2300 Chester Boulevard  
Richmond, IN 47374  
Phone: 765.983.2220

**MeridianMD**

Phone: 765.939.2395

**Richmond - Adults**

630 E. Main Street  
Richmond, IN 47374  
Phone: 765.935.5390

**New Castle**

930 N. 14th Street  
New Castle, IN 47362  
Phone: 765.521.2450

**Portland**

931 W. Water Street  
Portland, IN 47371  
Phone: 260.726.9348

**Winchester**

730 W. Washington Street  
Winchester, IN 47394  
Phone: 765.584.7820

**Rushville**

509 Conrad Harcourt Way  
Rushville, IN 46173  
Phone: 765.932.3699

**Merrillville**

8000 Utah Street  
Merrillville, IN 46410  
Phone: 219.942.0431

**Mishawaka**

1818 Went Avenue  
Mishawaka, IN 46545  
Phone: 574.254.0229

**Connersville**

707 W. 3rd Street  
Connersville, IN 47331  
Phone: 765.827.1164

**Indianapolis**

2506 Willowbrook Parkway  
Indianapolis, IN 46205  
Phone: 317.803.2270

**MeridianMD**

110 N. Tillotson Avenue  
Muncie, IN 47304  
Phone: 765.288.8770

**MeridianMD**

at Walnut Commons  
110 E. Wysor Street  
Muncie, IN 47305  
Phone: 765.215.1815

**Suzanne Gresham Center**

*Children & family programs  
Pediatric medical care*  
3620 W. White River Boulevard  
Muncie, IN 47304  
Phone: 765.288.1928

**Meridian Health Pediatrics**

*Pediatric Rehab  
Prime-Time Pediatrics*  
205 N. Tillotson Avenue  
Muncie, IN 47304  
Phone: 765.288.1995

**Meridian Senior Health**

*Behavioral Hospital*  
at IU Ball Memorial Hospital  
2401 W. University Avenue  
Muncie, IN 47303  
Phone: 765.747.3281

**Meridian Senior Health  
Outpatient Assessment Center**

100 N. Tillotson Avenue  
Muncie, IN 47304  
Phone: 765.587.0183

**Meridian Women's Health**

2501 W. Jackson Street  
Muncie, IN 47303  
Phone: 765.286.2000



Physical. Mental. Social Well-Being.

To learn more about Meridian Health Services or to donate: call **866.306.2647** or visit **MeridianHS.org**

 [facebook.com/MeridianHealthServices](https://facebook.com/MeridianHealthServices)